NON-PRESENTIAL CHECK IN

- Check-in can be done from 3 pm
- A mandatory form will be sent to the customer prior to arrival.
- If possible, the full payment for the stay must be made before arrival, to avoid contact between customers and employees.
- The customer will not need to leave his vehicle, and a representative from Casas de Alpedrinha, after confirming the customer's data, will inform the customer where he will be staying, accompanying him at a distance to the accommodation.
- The key ring for access to the house is on the living room table
- **The key ring includes:**
    - 1 key to access the house
    - 1 key for drawer / safe (this drawer is inside the double bedroom wardrobe)
    - 1 command of the access gate to the farm (the bigger button pressing once open and pressing again closes), for everyone's safety, we appreciate that whenever you enter or leave the farm, you close the gate
- **Wifi:**
    - Name: PiscinaAlpedrinha
    - Keyword: casasdealpedrinha
- **Breakfast:** Some products are previously left at the house, namely Corn flakes, milk, yogurt, jams, butters, water and fruit, and on breakfast day, at a time to be agreed, we will leave the bread, croissants, on the outside table on the porch of the house. board with cheese, ham and ham, and orange juice
- **Kitchen utensils:** Underneath the microwave, there is a double drawer, the first drawer containing pots and pans, and the second (pushing) drawer containing cutting knives, corkscrews and open cans.
- We have a hairdryer available if needed, please confirm if necessary.
- **Salamander:**
    - To use the stove, place the wood in the upper space, using the lighters and matches provided to start the fire, then close the top door, and open the small door below so that oxygen can flow and the fire can continue to spread.
    - With the strong fire you should close this second door. Special care must be taken with the salamander, particularly in the presence of children. For any doubt or difficulty in handling this equipment, we advise you to call the Enterprise staff.

- The firewood, firelighters and matches will be left inside the house next to the salamander

- Access to the village of Alpedrinha: This can be done on foot, with the exit of the Enterprise through the gate at the end of the main ramp to the farm, after which the gate should turn to the right.

- The Quinta Space:

- CASAS DE ALPEDRINHA are inside Quinta do Anjo da Guarda, with an area of 4 ha. Within this space there is the Pool and Bar, Restaurant, Tennis Court, Reception and Grocery Store (inside the reception).
- Guests have free access to the Pool and its equipment. It is necessary to pay special attention to children's access to the Pool.
- For the use of the tennis court, specific equipment can be requested at the reception, the use of the court and equipment subject to a fee. You must reserve the course.
- The Restaurant and Pool are open to the non-resident public.
- It is circulation through the agricultural farm, as well as all outdoor spaces within the farm, it is the guest's entire responsibility. As we are in Plena Serra da Gardunha, the Quinta is developed in terraces to face the steep slope. It is important to pay special attention to children's circulation.

- Household Linen Change:

- The change of clothes in our homes is usually done every 3 days, however, due to the risk of contamination of COVID-19, the change of bed linen will only be done at the customer's request, and if the customer so wishes, for which you should be away from the house for at least 4 hours, so that we can make this exchange as safely as possible and following the indications of DGS and WHO.
- Regarding bath towels, if after 3 days the customer wants us to change them, the customer must put the used towels in a bag provided by us, and we will leave the clean towels on the outside table of the house.

- **Half Board / Full Board:**

- For customers who have this package, the choice of meals will have to be made the day before the same meal, for that a copy of our menu in digital version will be sent to the customer, and a physical version will also be left inside the house.
- The delivery of meals will be made in a basket, with the meal in a disposable container.

- Staff contacts from Alpedrinha's houses:

During the stay at Casas de Alpedrinha the customer can use the following contacts.

- Email: geral@casasdealpedrinha.com
- Telemóvel / Whatsapp: 926620419